



GLOBAL SOLUTIONS

NEWS RELEASE

For Immediate Release

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Eriez® 5-Star Service Center Now Offers Complete Inspection and OEM Parts Replacement for Multiple Equipment Lines

Eriez®, world authority in advanced technology for magnetic, vibratory and inspection applications, now offers comprehensive equipment inspection and OEM parts replacement through its [5-Star Service Center](#). The Center is located in Lake City, PA, and is staffed with trained service technicians to expertly handle even the toughest service projects.



The inspection process helps customers identify potential problems with their magnetic, vibratory and metal detection equipment, limiting costly downtime and loss of production. Inspections can be handled at the 5-Star Service Center or customers can schedule an on-site inspection.

Individual equipment gets thoroughly inspected at critical checkpoints. Afterward, Eriez' technicians issue a full report, noting any immediate service needs and highlighting areas that need future

attention. The 5-Star Service Center also inspects similar non-Eriez equipment.

Whether equipment is repaired in the field or at the Service Center, all work is done with original Eriez parts, components and assemblies. "Our technicians are ready to do whatever it takes to address customers' issues and keep their production up and running," said Dave Hansen, Eriez Customer Service Manager. "We understand that sending the equipment to our 5-Star Service Center is not always a viable option, so Eriez will come to you, even on short notice."

The 5-Star Service Center upgrades and maintains Eriez equipment including Suspended Electromagnets, both manual and self-clean, Lift Magnets, both permanent and electromagnet, Wet Drums, Scrap Drums, Magnetic Pulleys, Eddy Current Separators, Vibratory Feeders and Metal Detectors.

Eriez stores several years of equipment records to help expedite servicing. Eriez' 5-Star Service also offers customers Instruction and Operation Manuals (IOMs) on the above equipment, parts lists and step-by-step troubleshooting procedures.

For more information on Eriez' 5-Star Service, customers can call the service hotline at 1-888-300-ERIEZ.

Eriez is recognized as world authority in advanced technology for magnetic, vibratory and inspection applications. The company's magnetic lift and separation, metal detection, x-ray, materials feeding, screening, conveying and controlling equipment have application in the process, plastics, metalworking, packaging, recycling, mining, aggregate and textile industries. Eriez manufactures and markets these products through ten international facilities located on six continents. For more information, call toll-free (888) 999-ERIEZ (3743) within the U.S. and Canada. For online users, visit www.eriez.com or send e-mail to eriez@eriez.com. Eriez World Headquarters is located at 2200 Asbury Road, Erie, PA 16506.